

K21P 0512

Reg. No. : .....

Name : .....

**First Semester M.Com. Degree (CBSS – Reg./Suppl. (Including Mercy  
Chance)/Imp.) Examination, October 2020  
(2014 Admission Onwards)  
COM1C04 – ORGANIZATIONAL BEHAVIOUR**

Time : 3 Hours

Max. Marks : 60

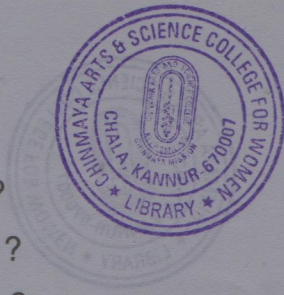
**SECTION – A**

Answer **any four** questions in this section. **Each** question carries **1** mark for part (a), **3** marks for part (b) and **5** marks for Part (c).

1. a) What is perception ?  
b) How perception differs from sensation ?  
c) Explain perception process.
2. a) Define motivation.  
b) Write down the characteristics of motivation.  
c) How the knowledge of motivation concepts and theories helps the organization ?
3. a) What is a group ?  
b) When does a group becomes effective ?  
c) When does a group becomes more cohesive ?
4. a) What do you mean by organizational change ?  
b) What are the effects of organizational change ?  
c) Explain the sources of organizational change.
5. a) What is conflict ?  
b) What are the characteristics of a conflict ?  
c) Explain intergroup conflict.

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- 6. a) What is planned change ?
- b) Why a change is planned ?
- c) How to manage a change ?

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(4x9=36)

SECTION - B

Answer the **two** questions in the section. **Each** question carries **12** marks.

- 1. a) What do you mean by an individuals personality ? What are the major personality attributes influencing organizational behaviour ?

OR

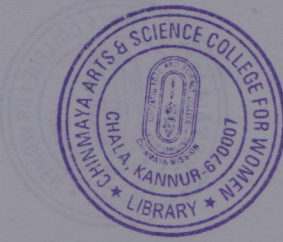
- b) Give a brief account on the process theories of motivation.
- 2. a) Why do people join groups ? Explain the stages of group development.

OR

- b) Explain OD intervention and its techniques.

(2x12=24)





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**First Semester M.Com. Degree (CBSS-Reg./Suppl. (Including Mercy  
Chance)/Imp.) Examination, October 2020  
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**COM1C01 : BUSINESS ENVIRONMENT AND POLICY**

Time : 3 Hours

Max. Marks : 60

**SECTION – A**

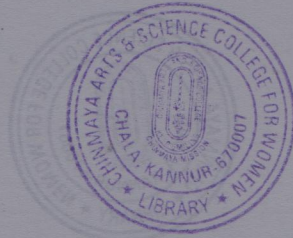
Answer **any four** questions in this Section. **Each** question carries **1** mark for Part (a), **3** marks for Part (b) and **5** marks for Part (c).

1. a) What do you mean by Business Environment ?  
b) List out major characteristics of Business environment.  
c) 'Environmental analysis can make a firm strong'. Do you agree with this statement ? Comment.
2. a) What is Disinvestment ?  
b) Impact of disinvestment in India. Explicate.  
c) Critically evaluate the effectiveness of recent fiscal and monetary policies of India in bridging the gap between the rich and the poor.
3. a) What do you mean by ethics in business ?  
b) Furnish the role of Government in making business ethical.  
c) List out the important ethical principles that a business should follow.
4. a) What is socio-cultural environment in business ?  
b) Specify the factors which interface between business and culture.  
c) Briefly explain how socio-cultural factors influence Indian business.
5. a) What is FDI ?  
b) Differentiate between FDI and FII.  
c) Emphasize the pros and cons of FDI in India.

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6. a) What is MNCs ?  
b) Point out major characteristics of Globalisation.  
c) Describe the role played by MNCs in Today's International business scenario.

(4×9=36)

SECTION – B

Answer the **two** questions in this Section. **Each** question carries **12** marks.

7. a) "The internal business environment comprises of factors within the company which impact the success and approach of operations". Explain.

OR

- b) Which are the major economic systems ? Elucidate.

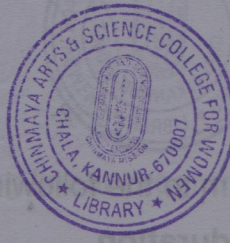
8. a) Discuss important features and objectives of WTO.

OR

- b) "If the business discharges its responsibilities, the government and society can function more efficiently". Clarify.

(2×12=24)





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**First Semester M.Com. Degree (CBSS – Reg./Suppl. (Including Mercy  
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**COM1C02 : QUANTITATIVE TECHNIQUES AND OPERATION RESEARCH**

Time : 3 Hours

Max. Marks : 60

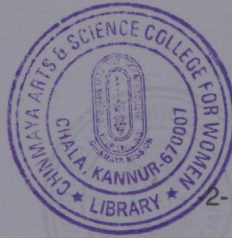
**SECTION – A**

Answer **any four** questions in this Section. **Each** question carries **1** mark for Part (a), **3** marks for Part (b) and **5** marks for Part (c).

1. a) Define Random Experiment.  
b) What are the general characteristics of Poisson distribution ?  
c) A card is drawn from a pack of cards. What is the probability that it is a spade king ?
2. a) State Addition theorem of probability.  
b) State the salient features of Binomial distribution.  
c) Three coins whose two faces are marked 1 and 2 are thrown. Find the expectation of the number obtained.
3. a) Define an 'event'.  
b) State four limitations of Operations Research.  
c) Distinguish between CPM and PERT.
4. a) What is standard error ?  
b) When and for what purpose 't' test is used ?  
c) What is LPP ? What are the major limitation ?
5. a) What are type I and type II errors ?  
b) Distinguish between one tailed and two tailed tests.

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c) Draw the network diagram to the following activities.....

**Activity (i, j)                      Time duration**

1 - 2	2
1 - 3	4
1 - 4	3
2 - 5	1
3 - 5	6
4 - 6	5
5 - 6	7

6. a) What is dummy activity ?

b) Distinguish between 'slack' and 'float'.

c) What are the uses of t-test ? **(4×9=36)**

### SECTION - B

Answer the **two** questions in this Section. **Each** question carries **12** marks.

7. a) In a test given to two groups of students the marks obtained were as follow :

**Group I :**      18    20    36    50    49    36    34    49    41

**Group II :**    29    26    28    35    35    44    46

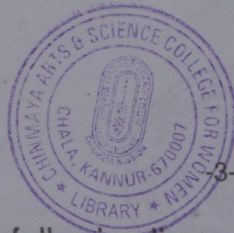
Assuming that the group standard deviations are the same and that the marks normally distributed, test the hypothesis that the group means are equal.

OR

b) Between the hours of 2 and 4 P.M. the average number of phone calls per minute coming into the switch board of a company is 2.5. Find the probability that during one particular minute there will be (i) no phone call at all (ii) at least 5 calls.

Given ( $e^{-2} = 0.13534$  and  $e^{-0.5} = 0.6065$ )





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8. a) Solve graphically the following linear programming problem.

Minimize :  $Z = 3x_1 + 5x_2$

Subject to  $-3x_1 + 4x_2 \leq 12$

$$2x_1 - x_2 \geq -2$$

$$2x_1 + 3x_2 \geq 12$$

$$x_1 \leq 4, x_2 \geq 2$$

$$x_1, x_2 \geq 0.$$

OR

b) The following table gives the activities in a construction project and other relevant information :

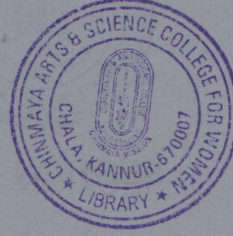
Activity :	1-2	1-3	2-3	2-4	3-4	4-5
Duration :	20	25	10	12	6	10

- Draw the network for the project.
- Find free, total and independent floats for each activity.
- Which are the critical activities ?

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**First Semester M.Com. Degree (CBSS – Reg./Suppl. (Including Mercy  
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**COM1C03 : MANAGEMENT INFORMATION SYSTEM**

Time : 3 Hours

Max. Marks : 60

**SECTION – A**

Answer **any four** questions in this Section. **Each** question carries **1** mark for Part (a), **3** marks for Part (b) and **5** marks for Part (c).

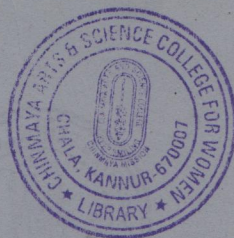
1. a) What is system analysis ?  
b) What are the different steps in system development ?  
c) Explain system development cycle.
2. a) Define MIS.  
b) Which are the basic subsystems of MIS ?  
c) Describe the role of management information system in business organization.
3. a) What is system ?  
b) Discuss the characteristics of a system.  
c) Explain the types of system.
4. a) What is Law of Requisite Variety ?  
b) Explain the term system control.  
c) Explain the various system concepts applied in MIS design.
5. a) What do you mean by data communication system ?  
b) Explain the various means of high speed data transmission.  
c) Discuss the types of electronic communication.
6. a) What is data redundancy ?  
b) Explain the various data reduction techniques.  
c) Explain the application of information concepts to MIS design.

**(4×9=36)**

P.T.O.



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SECTION - B

Answer **any two** questions in this Section. **Each** question carries **12** marks.

7. a) Explain the recent trends in Information Technology.

OR

b) What is MIS ? Explain its role and also the various types of MIS.

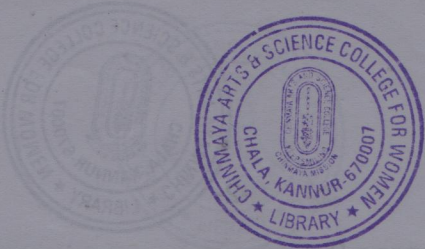
8. a) What is networking ? Explain the uses and types of networks.

OR

b) What is information ? Elaborate in detail the classification and value of information.

(2×12=24)





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**First Semester M.Com. Degree (CBSS – Reg./Suppl. (Including Mercy Chance)/Imp.) Examination, October 2020  
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**COM1C05 : ACCOUNTING FOR BUSINESS DECISIONS**

Time : 3 Hours

Max. Marks : 60

**SECTION – A**

Answer **any four** questions in this Section. **Each** question carries **1** mark for Part (a), **3** marks for Part (b) and **5** marks for Part (c).

1. A) What is participative budgeting ?
- B) What is responsibility budgeting and what are the different responsibility centers ?
- C) The following information is abstracted from the books of ABC Ltd. For the 6 months of 2005 in respect of product X.

The following units are to be sold in different months of the year 2005

January	2200
February	2200
March	3400
April	3800
May	5000
June	4600
July	4000

There will be work-in-progress at the end of the month. Finished units are equal to half the sales of the next month's stock at the end of every month (including December 2004). Budgeted production and production cost for the half year ending 30<sup>th</sup> June 2005 are the following.

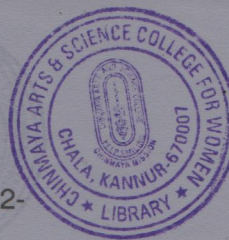
Production (units)	40,000
Direct material per unit	Rs. 5
Direct wages per unit	Rs. 2

Factory overhead apportioned to production Rs. 1,60,000

You are required to prepare production budget and production cost budget for the 6 months.

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2. A) What are preference shares ?  
 B) What are the needs and importance of capital budgeting ?  
 C) From the following information, ascertain which project is more risky on the basis of standard deviation.

Project A		Project B	
Cash flow	Probability	Cash flow	Probability
2000	.2	2000	.1
4000	.3	4000	.4
6000	.3	6000	.4
8000	.2	8000	.1

3. A) What is decision tree analysis ?  
 B) Explain in detail the relationship between risk and return.  
 C) The Globe Manufacturing company Ltd. is considering an investment in one of the two mutually exclusive proposals – Project X and Project Y, which require cash outlay of Rs. 3,40,000 and 3,30,000 respectively. The certainty equivalent approach is used in incorporating risk in capital budgeting decisions. The current yield on Government bonds is 8% and this be used as the risk less rate. The expected net cash flows and their certainty equivalents are as follows :

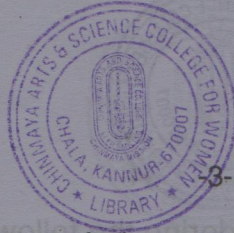
Year-end	Project X		Project Y	
	Cash inflow	CE	Cash inflow	CE
1	1,80,000	0.8	1,80,000	0.9
2	2,00,000	0.7	1,80,000	0.8
3	2,00,000	0.5	2,00,000	0.7

Present value factors of Re. 1 discounted at 8% at the end of the year 1, 2 and 3 are .926, .857 and .794 respectively.

**Required :**

- I) Which project should be accepted ?  
 II) If risk adjusted discount rate method is used, which project should be analysed with a higher rate ?
4. A) What is cost of capital ?  
 B) Explain in brief the different classifications of cost.





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- C) A firm has the following capital structure and the after-tax cost for different sources of funds used :

Source of funds	Amount	Proportion %	After tax cost %
Debt	15,00,000	25	5
Preference share	12,00,000	20	10
Equity shares	18,00,000	30	12
Retained earnings	15,00,000	25	11
<b>Total</b>	<b>60,00,000</b>	<b>100</b>	

You are required to compute weighted average cost of capital.

5. A) What is social accounting ?  
B) What is management accounting ? Elucidate the needs and importance of management accounting.  
C) What are the objectives and scope of management accounting ?
6. A) What is capital rationing ?  
B) What are the uses of social and environment accounting in business decision ?  
C) Critically examine the new trends in accounting. (4×9=36)

### SECTION – B

Answer **any two** questions in this Section. **Each** question carries **12** marks.

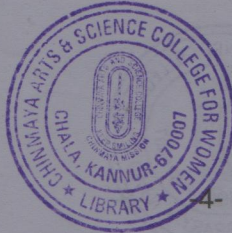
7. A) What is ZBB and what are its advantages ? Also explain the steps involved in ZBB and how it differs from traditional budgeting.

OR

- B) Following are the data on a capital project being evaluated by the management of ABC Ltd.

Annual cost saving	Rs. 50,000
Useful life	4 years
IRR	14%
PI	1.06522
NPV	?
Cost of capital	?
Cost of project	?
Payback period	?
Salvage value	0





Find the missing values considering the following table of discount factor only.

Discount factor	14%	13%	12%	11%
1 <sup>st</sup> year	0.877	0.885	0.893	0.901
2 <sup>nd</sup> year	0.769	0.783	0.797	0.811
3 <sup>rd</sup> year	0.675	0.693	0.712	0.732
4 <sup>th</sup> year	0.592	0.613	0.636	0.659
	<b>2.913</b>	<b>2.974</b>	<b>3.038</b>	<b>3.103</b>

8. A) The following is the capital structure of Saras Ltd. as on 31-12-2007 :

Equity shares-20,000 shares of Rs. 100 each	20,00,000
10% preference shares of Rs. 100 each	8,00,000
12% debentures	12,00,000
	<b>40,00,000</b>

The market price of the company's share is Rs. 110 and it is expected that a dividend of Rs. 10 per share would be declared after 1 year. The dividend growth rate is 6%.

- I) If the company is in the 50% tax bracket, compute the weighted average cost of capital.
- II) Assuming that in order to finance an expansion plan, the company intends to borrow a fund of Rs. 20 lacs bearing 14% interest rate, what will be the company's revised weighted average cost of capital? This financing decision is expected to increase dividend from Rs. 10 to Rs. 12 per share. However, the market price of equity share is expected to decline from Rs. 110 to 105 per share.

OR

B) A company is considering an investment proposal to purchase a machine costing Rs. 2,50,000. The machine has a life expectancy of 5 years and no salvage value. The company's tax rate is 40%. The firm uses straight line method for providing depreciation. The estimated cash flows before tax after depreciation (CFBT) from the machine are as follows.

Year	CFBT (Rs.)
1	60,000
2	70,000
3	90,000
4	1,00,000
5	1,50,000

Calculate :

- I) Payback period
- II) ARR
- III) NPV and PI at 10% discount rate. You may use the following table.

Year	1	2	3	4	5
<b>PV factor at 10%</b>	0.909	0.826	0.751	0.683	0.621

(2×12=24)